



Integrating with Outcomes Star™ Online

Information for potential pilot partners

Date of last update 20 November 2023



Integrating with Outcomes Star Online

What is Outcomes Star™ Online?

- For services and practitioners supporting and measuring change
- Fosters consistent person-centred, strengths-based and outcomes-driven practice
- Unique features - collaborative paperless interface, ready-made outcomes reports
- Easy to use with minimal set up
- Compliant - GDPR, National Cyber Security Cloud Principles, NHS Data Security Protection Tools

The screenshot shows the Outcomes Star Online dashboard. At the top, there is a navigation bar with 'Home', 'Resources', 'Records', and 'Reports'. Below this, there are 'Quick Actions' buttons: 'Print a Star Chart', 'Enter Star from paper', 'Add a new service user', and 'Search for service user'. To the right, 'My Notifications' lists three items: 'Triangle' (2nd December 2018) about a 'Young Person Star' update, another 'Triangle' about a new Star due for 'John Smith', and 'My Records' about an overdue action for 'Jane Smith'. At the bottom, four summary cards show: '13 Stars submitted in your services', '9 Engagements in progress in services', '44% % of open engagements across services with only 1 Star', and '33% % of open engagements across services with 2 or more Stars'.

The screenshot shows the user profile for Jane Borer. The header includes her name, account type ('Triangle's Account'), and DOB ('14/09/1990'). A 'Menu' on the left lists 'Summary', 'Edit Service User', 'Engagements', 'Stars', and 'Action Plan'. The 'Summary' section shows an 'Overview' for 'Practitioner New' (Lead Practitioner) with key dates: '28/11/2019 Support started' (0 Stars completed) and '28/11/2019 Last Star' (1 Day(s) since last Star completed). The latest 'Action Plan' update is dated '31/10/2019'. On the right, 'Jane's Stars' visualisation shows a star chart with points for 'Physical health', 'Your well-being', 'Meeting emotional needs', 'Keeping your children safe', 'Education & learning', 'Social networks', 'Boundaries & behaviour', 'Family routine', 'Home & money', and 'Progress to work'. A legend indicates 'First - Family Star Plus - Collaborative' (yellow) and 'Last - Family Star Plus - Service User' (blue).

Context for integration



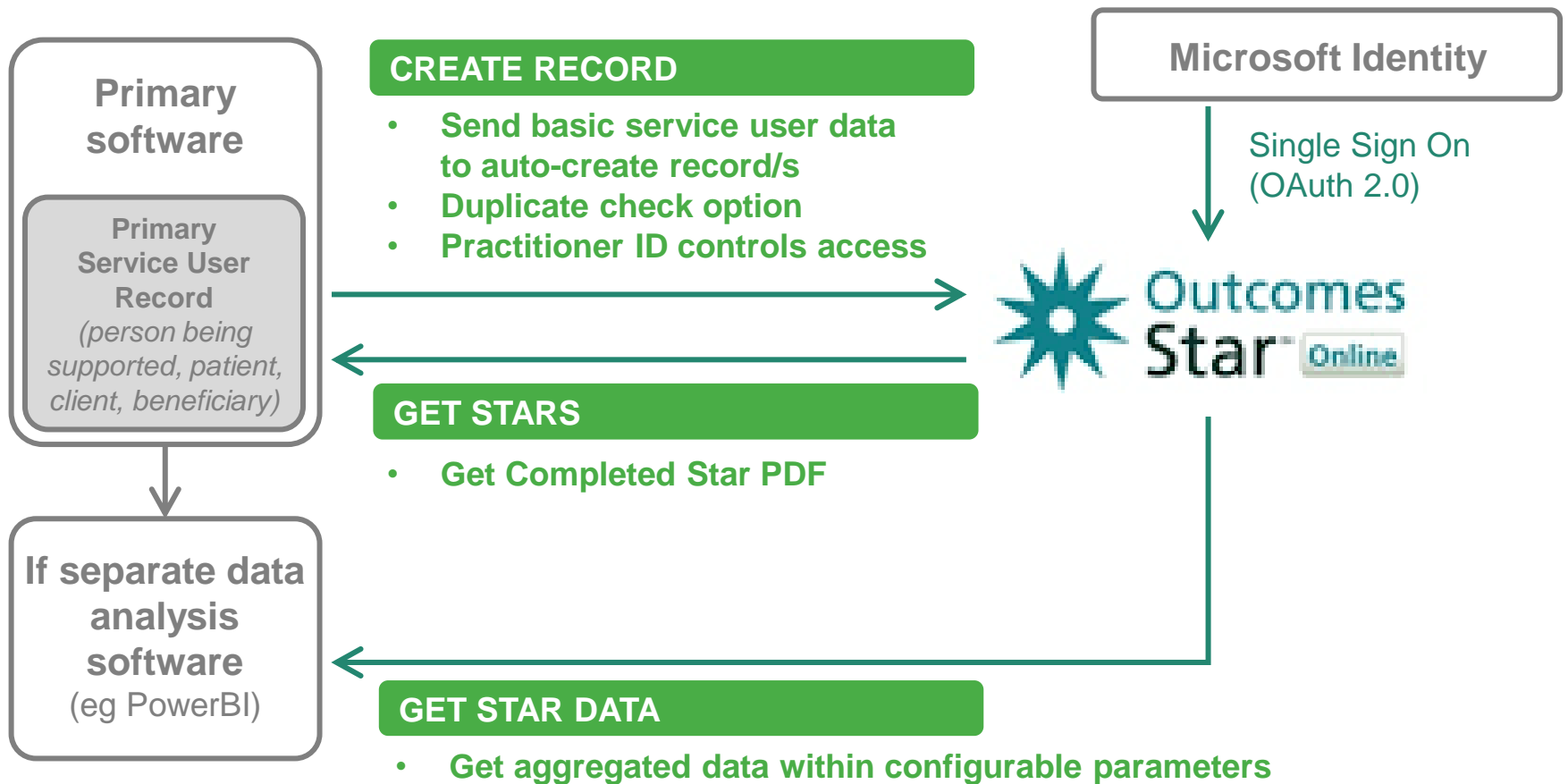
A selection of software used by our clients

- 1000+ organisations use Outcomes Star Online day in day out – spanning many support professions, sectors and service settings
- It is used alongside many different software solutions – in-house systems, customised enterprise platforms, off-the-shelf sector specialist systems
- We need to define a sustainable solution to support integration across this varied landscape

Principles of our integration offer

- Outcomes Star Online can ‘bolt on’ to any primary software (software that holds the primary ‘service user’ record – eg case management system/electronic patient record/other database)
- Client organisations and/or primary software providers can utilise partner REST API with universally useful endpoints for secure data sharing
- Star completion (data entry) remains within Outcomes Star Online interface, with the API reducing data entry duplication for practitioners
- Optional use of Single Sign On login to reduce friction between platforms
- Clear and simple documentation to support ‘community’ of integrators

Overview of 'core' integration features



About our pilot programme

Aims

- To prove value of integration to practitioners, services and other stakeholders
- To identify gaps in endpoints/functionality
- To understand implementation requirements and how Triangle can sustainably support integration for long term

Key information

- Pilot running until end of 2024
- No additional charges for Outcomes Star Online clients for participation in the pilot
- Once the pilot has concluded we may need to introduce additional licences to use integration features

Process for the pilot



Your primary software will need to support use of APIs. You will need access to developers – either in-house technical teams or at your software provider.

Triangle will share documentation and help to create an implementation plan.

Sandbox environment will be supplied for you to test how your primary software uses the API to send/receive data from Outcomes Star Online

Once the Sandbox development is working as expected, we connect you to the Live environment and feedback learnings to Triangle

Thank you



A note on FHIR

- FHIR (Fast Healthcare Interoperability Resource) is a new standard in health data exchange to improve interoperability between systems via API
- In the UK, the NHS currently has 48 APIs in use or in development that utilise FHIR and this number is set to increase
- We intend to make Outcomes Star Online API as FHIR compliant as possible and are keen to work with pilot organisations to explore this
- Currently for the pilot, the ability to create Service User (Patient) records in Star Online via API will use FHIR standards