



Coming soon...

The all-new Outcomes Star™ Online system

From Triangle Consulting Social Enterprise Ltd



Introducing the new online home of the Outcomes Star™

What is it?

A completely redeveloped online system for accessing Outcomes Star resources and guidance, recording Star data and service user information, and reporting on outcomes.

Who is it for?

Frontline services – practitioners, managers and funders – using any version or versions of the Outcome Stars™ to support and measure change when working with people.

Key features of the all-new Star Online

- ✓ Browser-based with no software to download
- ✓ Intuitive to use with no additional training required
- ✓ Support from a dedicated helpdesk
- ✓ Simple to set up your account yourself, including creating logins for your team
- ✓ Easy to manage service, manager and practitioner permissions with configurable options
- ✓ Access to official Star resources stamped with your licensing information
- ✓ Comprehensive Help Centre covering all aspects of using the system, using the Stars and more
- ✓ Meets WCAG AA Accessibility standards
- ✓ Robust GDPR compliant data security, with personal information protected through two-factor authentication at log in
- ✓ No limits to the number of records stored
- ✓ Ability to enter Star data, notes and action plans quickly, and upload copies of paper Star Charts
- ✓ Engaging interface for live completion on-screen with service users in real-time (available from March 2020)
- ✓ Ready-made reports and charts, with a wide choice of filters to organise your data

A sneak peak at the new Star Online

Please note: screenshots show work in progress and are subject to change

Organise your account into an unlimited number of services and control the data users can see

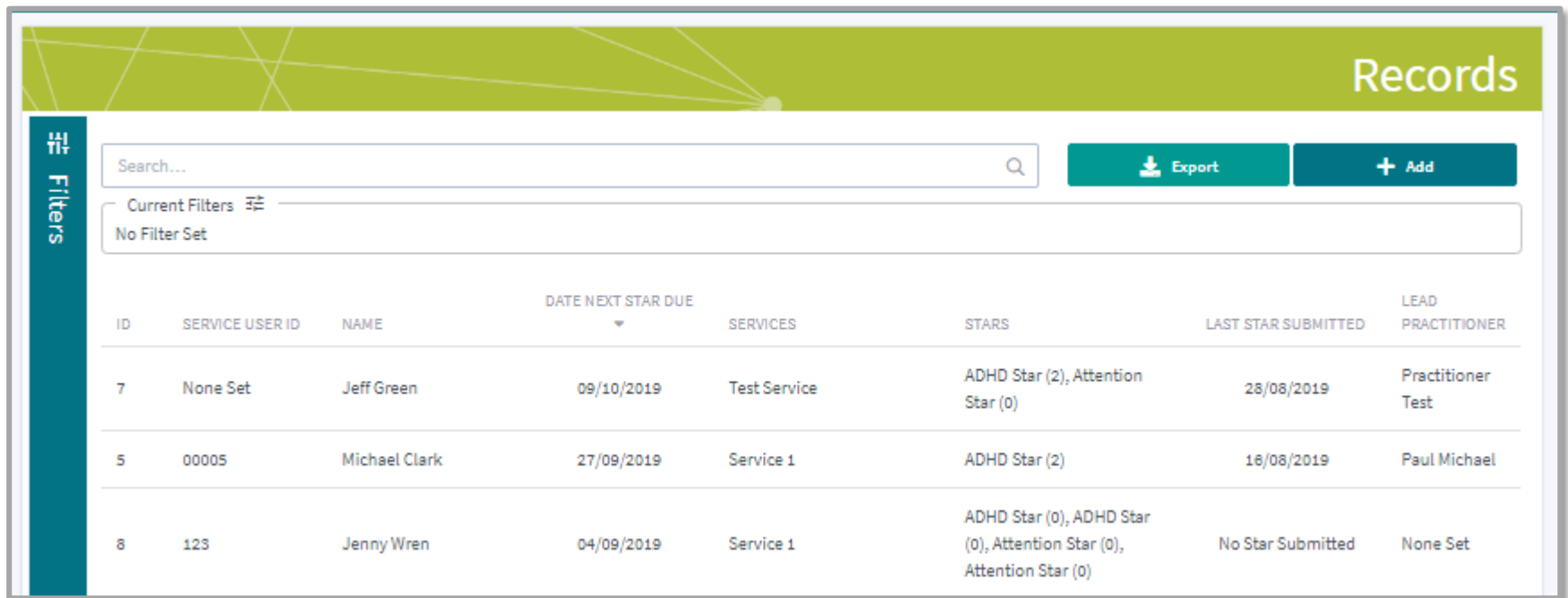
The screenshot displays the 'Account Details' page for 'Test 2'. The page includes a sidebar menu with options like 'Account Details', 'Account Licensing', 'Star Versions', 'Options', 'Additional Fields', 'Lists', and 'Alerts'. The main content area shows account information, including 'Name *' (Test 2), 'Account Reference *' (SFTest), and 'Country' (United Kingdom). Below this, there is an 'Account Lead' section with 'NAME' (Bertie Bassett) and 'EMAIL' (bertie@test.com). The 'Services' section features a search bar and a table with columns: NAME, TYPE, USERS, STAR FRAMEWORK(S), STAR(S), and SERVICE USERS. The table lists 'Childrens Centre North' and 'Test Service'. At the bottom, the 'Users' section shows 'Licensed Trainers: 0 user(s)' and 'Practitioners: 0 user(s)', each with a 'click to expand' button.

NAME	TYPE	USERS	STAR FRAMEWORK(S)	STAR(S)	SERVICE USERS
Childrens Centre North	None	1	None	0	1
Test Service	None	0	None	0	0

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At a glance list view of service user records, that can be sorted, filtered and extracted into Excel



Records

Search...

Export Add

Current Filters
No Filter Set

ID	SERVICE USER ID	NAME	DATE NEXT STAR DUE	SERVICES	STARS	LAST STAR SUBMITTED	LEAD PRACTITIONER
7	None Set	Jeff Green	09/10/2019	Test Service	ADHD Star (2), Attention Star (0)	28/08/2019	Practitioner Test
5	00005	Michael Clark	27/09/2019	Service 1	ADHD Star (2)	16/08/2019	Paul Michael
8	123	Jenny Wren	04/09/2019	Service 1	ADHD Star (0), ADHD Star (0), Attention Star (0), Attention Star (0)	No Star Submitted	None Set

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See a summary of each service user, their Stars and their engagement with the service

The screenshot displays the 'Summary' page for a service user named Jeff Green (DOB: 27/08/2019). The page is titled 'Summary' and includes a 'Save' button in the top right corner. A left-hand menu lists various options: Summary (selected), Edit Service User, Engagements, Stars, Action Plan, and Other Notes. Below the menu are two buttons: 'Enter Star from paper' and 'Distance travelled report'. The main content area is divided into three sections: 'Overview', 'Practitioner Test', and 'Jeff's Stars'. The 'Overview' section provides key information for Jeff's current engagement. The 'Practitioner Test' section shows a table of test results for the date 28/08/2019. The 'Jeff's Stars' section features a large star-shaped visualization of Jeff's first and latest scores across ten different scales.

Date	Support started	No. Stars completed
28/08/2019		2

Date	Last Star	Day(s) since last Star completed
28/08/2019		7

Latest Action Plan update
N/A

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Configure and receive reminders for overdue Stars and actions

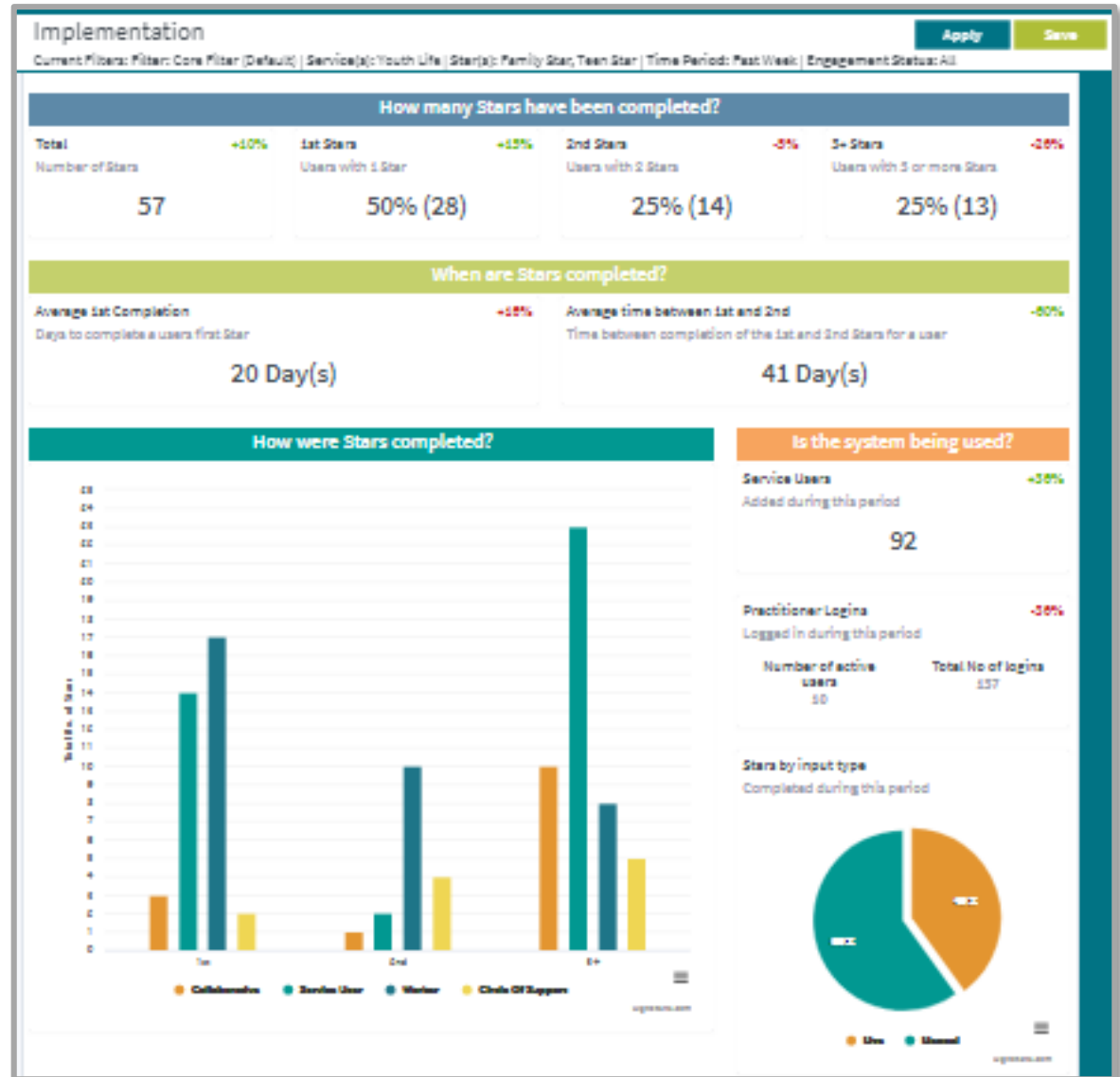
The screenshot displays the Outcomes Star Online user interface. At the top left is the logo for Outcomes Star Online. The top right shows the user profile for Sarah Owen, Super User. A navigation bar contains links for Home, Help, Records, Reports, and Admin. The main content area is divided into two sections: Quick Actions and Notifications. The Quick Actions section includes buttons for 'Print a Star Chart', 'Enter Star from paper', 'Add a new service user', and 'Manage my caseload'. The Notifications section lists three items:

Icon	Source	Date	Message	Action 1	Action 2
🕒	Triangle	3rd December 2018	The "Young Person Star" has been updated	More information	Dismiss
⚠️	Triangle	2nd December 2018	A new Star is due to be completed for your service user "John Smith"	Go to service user	Dismiss
🕒	My Records	2nd December 2018	There is an overdue action for your service user "Jane Smith"	Go to service user	Dismiss

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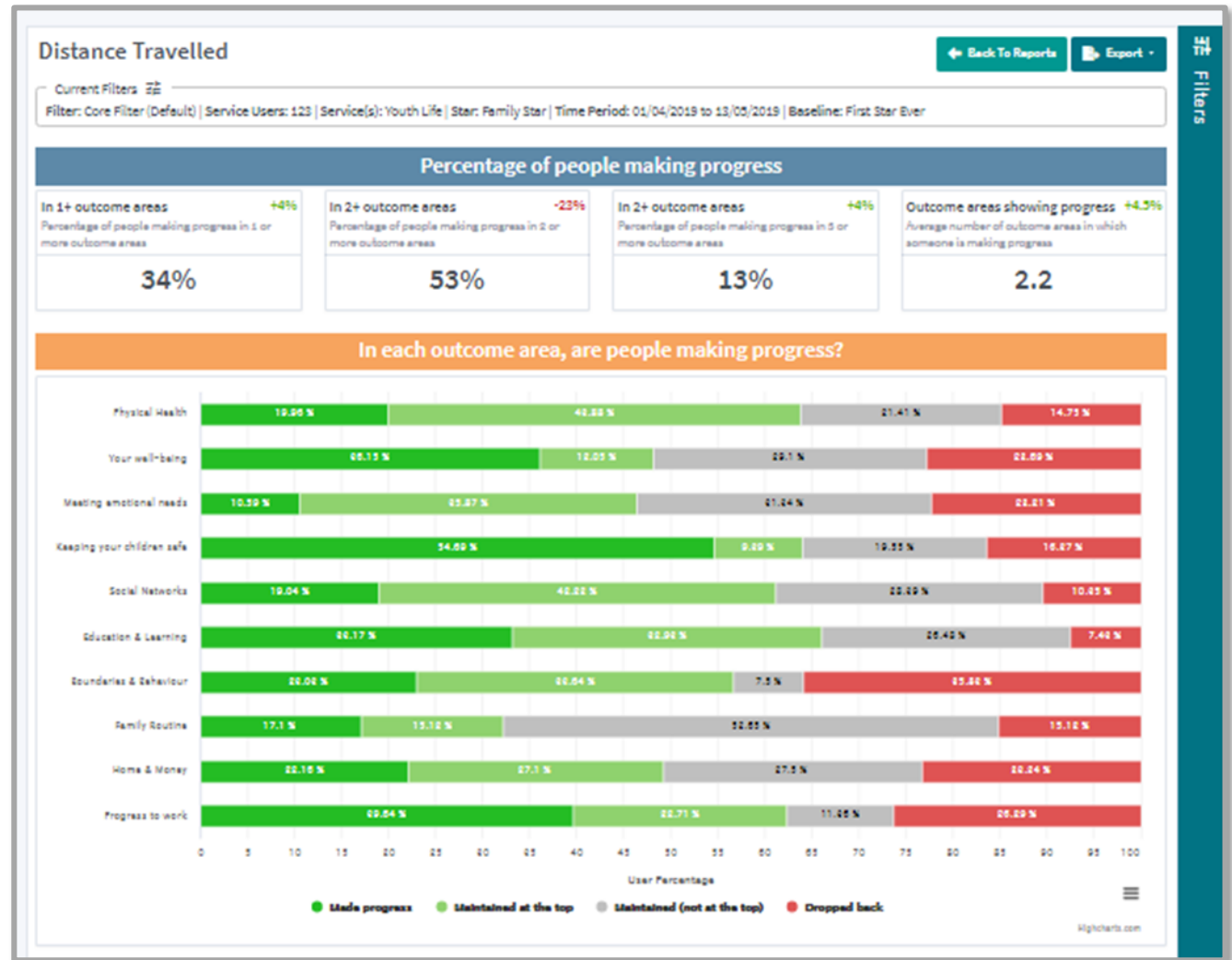
Manage your implementation of the Star and keep track of how it is being used in your organisation



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Easily create engaging distance-travelled charts, configured to your own filters including custom time periods



Using the new Outcomes Star Online system

- The system will launch at the end of November 2019 for new accounts (exact date TBC)
- Organisations with accounts on the existing Star Online (all licence types) will be migrated to the new system from January 2020 to end of March 2020
- To use the Outcomes Star, practitioners and managers need to complete core Star training
- To use the Star Online system, organisations need a Type 1 Licence from Triangle for each practitioner/manager
- Organisations with Type 2 or 3 Licences will get limited access to Resources and the Help Centre

For more information

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